

***Update on Water Line Installation Project on Carolina Beach Avenue North***

May 25, 2004

Dear Residents and Property Owners of the 600-800 Blocks of Carolina Beach Avenue North and Vicinity:

The Operations Department of the Town of Carolina Beach is replacing the water lines on your street to improve the water quality. We are pleased to report the water line installation project is on schedule and progressing smoothly so far. This update is also to inform you of what you can expect while the work is being done. During this time, you may experience the following:

- Temporary interruptions in water service which may occur because of the accidental hitting of a water service
- Temporary interruptions when we make the connections from your property to the new lines
- Sand in your system

To assist property owners and residents, we will:

- Respond promptly to any emergency
- Ensure that work ends each day at 4 p.m.
- Sweep streets daily after work is complete
- Schedule connection times as needed
- Answer any questions you may have about the work being done

If you experience an emergency between the hours of 5 p.m. and 8 a.m. or on the weekends, call 911 to have an emergency crew dispatched. During business hours, please call (910) 458-8291 and we will assist you. Again, thank you for your patience during this project.

Sincerely,

Steve Pagley  
Director  
Municipal Operations