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SP+ Installs New Parking Meters to Carolina Beach

CHICAGO (Mar xx, 2014) - SP+ Municipal Services, an operating division of SP Plus Corporation, has partnered with Duncan Solutions and the Town of Carolina Beach to install 162 new Liberty[®] Single-Space meters to Carolina Beach, NC. The technologically advanced meters will increase motorist convenience by offering multiple payment options. Local motorists should quickly adapt to the change since the color-coded key panel and large LCD screen facilitate a transaction in three easy steps. In addition, the new meters offer solar-powered, real-time wireless communications that will lower maintenance needs and make parking management more efficient. The new meters will accept Visa, MasterCard, American Express, Discover, and coin payment.

To assist motorists, **SP+ Municipal Services** initiated a Meter Hotline program that serves as a customer service and repair hotline. The Meter Hotline routinely fields questions about rates, meter enforcement hours and general questions about the meters themselves (including assisting with paying newer technology meters for those unfamiliar). Given the high level of tourism in Carolina Beach, this program will result in a higher customer satisfaction and well educated consumers. The hotline also allows for expedited repairs, increased revenues and ensures, in many cases, that meters can be fixed in under twenty minutes.

SP+ Municipal Services began managing the Town of Carolina Beach parking in January. As part of the partnership, the Company is helping to finance 60 of the 162 meters at no cost to the city. **SP+** and Duncan will have the new meters installed in time for the upcoming tourist season.

SP+ Regional Manager Bob Kamper said, "We are expecting both local residents and tourists to find the newly installed meters easy to use. The upgraded meter technology allows for a variety of payment options and will bring efficiency and convenience to the city and ultimately deliver superior customer service. With all this in mind, we believe we will see a drop in the number of parking violations and ticketing."

About SP+

SP Plus provides professional parking, ground transportation, facility maintenance, security and event logistics services to property owners and managers in all markets of the real estate industry. The Company has more than 23,000 employees. Its Standard Parking and Central Parking brands operate more than 4,200 parking facilities with over 2.1 million parking spaces in hundreds of cities across North America, including parking-related and shuttle bus operations

serving more than 75 airports. USA Parking System, a wholly owned subsidiary, is one of the premier valet operators in the nation with more four and five diamond luxury properties, including hotels and resorts, than any other valet competitor. Its ground transportation division transports over 34 million passengers each year; its facility maintenance division operates in dozens of U.S. cities; and its security subsidiary provides licensed security services in six states. The Company also provides a wide range of event logistics services. For more information, visit <http://spplus.com>.

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